

# Hitachi Kokusai Electric America, Ltd.

## PRODUCT WARRANTY REGISTRATION CARD

HITACHI WARRANTY: HITACHI KOKUSAI ELECTRIC AMERICA, LTD. warrants your equipment to be free from defects in material and workmanship under normal use from the date of purchase for a period as follows:

TV CAMERAS, THEIR ACCESSORIES AND VIDEO MONITORS: 1 year parts & labor.

TV CAMERAS' IMAGING DEVICE (CCD OR CMOS): 2 years parts & labor.

Respective manufacturers warranty to extent transferable to customers.

Such defects will be corrected, by repair or replacement at the option of Hitachi Kokusai, provided the equipment is returned prepaid to our franchised service agency, and prior thereto, you make a request for instructions to our closest regional office listed on our website (see back).

Upon expiration of the above Factory Warranty, standard labor rate charges will apply (inquire with your local service representative). The warranty on parts and labor of any repaired products is 90 days..

THE WARRANTY ONLY APPLIES TO PRODUCTS PURCHASED FROM HITACHI KOKUSAI OR AN AUTHORIZED HITACHI KOKUSAI DEALER AND NOT TO PRODUCTS PURCHASED FROM A THIRD PARTY. IT DOES NOT APPLY TO EQUIPMENT SHOWING ABUSE OR DAMAGE TO PARTS WHICH IN THE JUDGMENT OF HITACHI KOKUSAI ELECTRIC AMERICA, LTD. ARE NOT DEFECTIVE. NOR DOES IT EXTEND TO ANY EQUIPMENT WHICH MAY HAVE BEEN TAMPERED WITH, ALTERED OR REPAIRED OUTSIDE OUR FACTORY OR AUTHORIZED SERVICE DEPOT.

Your unit must be returned properly packed to an authorized Hitachi Kokusai Service Station. Any damage caused by failure to observe proper packing or to observe instructions for installation, operation and maintenance as contained in the Instruction Manual furnished with each unit, by accident in transit or elsewhere, will not be covered by the Warranty. Shipment to authorized Hitachi Kokusai Service Stations must be prepaid.

This Warranty is in lieu of all other Warranties expressed or implied, and no one is authorized to assume any liability on behalf of HITACHI KOKUSAI ELECTRIC AMERICA, LTD. or impose any obligation on it in connection with the sale of any equipment other than the outlined above. In no event will responsibility be assumed or implied for consequential damages arising from interrupted operation or other causes.

The attached Registration Card should be filled out completely and mailed to the addressee within fourteen (14) days of purchase as proof of the date and place of purchase. Failure to return the card will not affect your rights under the warranty so long as you can otherwise substantiate the date and place of purchase.

**MODEL:** \_\_\_\_\_ **SERIAL NUMBER:** \_\_\_\_\_

*Note: If registering multiple units or product, make copies of this form for each, attach and mail as one*

Owner's Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Email: \_\_\_\_\_

Zip: \_\_\_\_\_ Tel. \_\_\_\_\_ Country: \_\_\_\_\_

Hitachi Dealer or Representative: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Zip: \_\_\_\_\_ Tel. \_\_\_\_\_ Country: \_\_\_\_\_

*You can also conveniently register your product on our website:*

<http://www.hitachikokusai.us>

Staple or tape here

Central Latin America, Mexico & Caribbean  
150 Crossways Park Drive  
Woodbury, New York 11797 USA  
Tel. (516) 682-4408  
Fax (516) 921-0993

Canada  
Applied Electronics Limited  
1260 Kamato Rd.  
Mississauga, ON L4W1Y1 Canada  
Tel. (905) 625-4321  
Fax (905) 625-4333

East Coast—U.S.A.  
150 Crossways Park Drive  
Woodbury, New York, 11797 U.S.A.  
Tel. (516) 921-7200  
Fax (516) 921-0993  
West Coast—U.S.A.  
11258 Monarch Street, Unit H  
Garden Grove, CA 92841  
Tel. (714) 895-6116  
Fax 714-895-6252 fax

**Hitachi Kokusai America Service & Parts Centers**

Fold Here

Place US  
Postage  
stamp  
here

**Hitachi Kokusai Electric America, Ltd.**

150 Crossways Park Drive  
Woodbury, New York 11797 U.S.A.